



Coronavirus - West Island Palliative Care Residence Visit Guidelines

Dear visitors,

We monitoring closely developments related to the coronavirus (COVID-19) and the recommendations made by the Quebec Ministry of Health and Social Services to ensure the safety of our employees, volunteers, patients and families.

Please take note of the guidelines below before visiting the Residence:

IF you have returned from a trip on March 12, 2020, or later, from outside of Canada, including the United States;

OR

IF you have returned from a trip between February 27, 2020 and March 11, 2020 from one of the high-risk countries identified by government's Health and Social Services Ministry (China, Hong Kong, Iran, Japan, Italy, Singapore, South Korea);

OR

IF you have come into contact with a confirmed or probable Covid-19 case;

OR

IF you have had close contact with a person with acute respiratory illness who has been outside of Canada in the last 14 days

Whether or not you have symptoms

OR

IF you are sick with a fever and/or cough and/or respiratory symptoms

OR

IF you live with anyone that meets any of the aforementioned criteria

Please refrain from visiting the Residence and please follow the directives from the Quebec government's Health and Social Services Ministry.

Please also note that if you begin to exhibit symptoms (a new cough and/or fever and/or respiratory symptoms) at a later date, you will be asked to leave the premises

If you visit the Residence, you will have to:

1. **Wash your hands as soon as you arrive at the Residence** and use the hand sanitizer dispensers throughout the Residence;
2. **Complete and sign a questionnaire** about the criteria listed above;
3. Refrain from physical contact such as shaking hands and hugging.

Thank you for your collaboration!